

REDACTED FOR PUBLIC INSPECTION

(734) Broadband Price Offerings
Data Collection Form

FCC Form 481
 OMB Control No. 3060-0986/OMB Control No. 3060-0819
 July 2013

<010>	Study Area Code	341183
<015>	Study Area Name	CITIZENS-FRONTIER-IL
<020>	Program Year	2015
<030>	Contact Name - Person USAC should contact regarding this data	Cassandra Guinness
<035>	Contact Telephone Number - Number of person identified in data line <030>	5857774557 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	cassandra.guinness@ftr.com

State	Exchange (ILEC)	Residential Rate	State Regulated Fees	Total Rates and Fees	Broadband Service - Download Speed (Mbps)	Broadband Service - Upload Speed (Mbps)	Usage Allowance (GB)	Usage Allowance Action Taken When Limit Reached {select}
[Redacted Data]								

(710) Broadband Price Offerings
Data Collection Form

FCC Form 481

OMB Control No. 3060-0385/OMB Control No. 3060-0819
July 2013

<010>	Study Area Code	341183
<015>	Study Area Name	CITIZENS-FRONTIER-IL
<020>	Program Year	2015
<030>	Contact Name - Person USAC should contact regarding this data	Cassandra Guinness
<035>	Contact Telephone Number - Number of person identified in data line <030>	5857774557 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	cassandra.guinness@ftr.com

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State	Exchange (ILEC)	Residential Rate	State Regulated Fees	Total Rates and Fees	Broadband Service - Download Speed (Mbps)	Broadband Service - Upload Speed (Mbps)	Usage Allowance (GB)	Usage Allowance Action Taken When Limit Reached (select)
[REDACTED]								

(710) Broadband Price Offerings Data Collection Form FCC Form 481
OMB Control No. 3060-0986/OMB Control No. 3060-0839
July 2013

<010>	Study Area Code	341103
<015>	Study Area Name	CITIZENS-FRONTIER-IL
<020>	Program Year	2015
<030>	Contact Name - Person USAC should contact regarding this data	Cassandra Guinness
<035>	Contact Telephone Number - Number of person identified in data line <030>	5857774557 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	cassandra.guinness@ftr.com

State	Exchange (ILEC)	Residential Rate	State Regulated Fees	Total Rates and Fees	Broadband Service - Download Speed (Mbps)	Broadband Service - Upload Speed (Mbps)	Usage Allowance (GB)	Usage Allowance Action Taken When Limit Reached {select}
[REDACTED]								

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(718) Broadband Price Offerings
Data Collection Form

FCC Form 481
OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2013

<010>	Study Area Code	341183
<015>	Study Area Name	CITIZENS - FRONTIER-IL
<020>	Program Year	2015
<030>	Contact Name - Person USAC should contact regarding this data	Cassandra Guinness
<035>	Contact Telephone Number - Number of person identified in data line <030>	5857774557 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	cassandra.guinness@ftr.com

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[REDACTED]								

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(710) Broadband Price Offerings
Data Collection Form

FCC Form 487

OMB Control No. 3060-0986/OMB Control No. 3060-0819

July 2013

<010>	Study Area Code	341183
<015>	Study Area Name	CITIZENS-FRONTIER-IL
<020>	Program Year	2015
<030>	Contact Name - Person USAC should contact regarding this data	Cassandra Guinness
<035>	Contact Telephone Number - Number of person identified in data line <030>	5857774557 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	cassandra.guinness@ftr.com

State	Exchange (ILEC)	Residential Rate	State Regulated Fees	Total Rates and Fees	Broadband Service - Download Speed (Mbps)	Broadband Service - Upload Speed (Mbps)	Usage Allowance (GB)	Usage Allowance Action Taken When Limit Reached (select)
[Redacted Data]								

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(710) Broadband Price Offerings Data Collection Form FCC Form 481
 DMB Control No. 3060-0886/OMB Control No. 3060-0819
 July 2013

<010>	Study Area Code	341183
<015>	Study Area Name	CITIZENS-FRONTIER-IL
<020>	Program Year	2015
<030>	Contact Name - Person USAC should contact regarding this data	Cassandra Guinness
<035>	Contact Telephone Number - Number of person identified in data line <030>	5857774557 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	cassandra.guinness@ftr.com

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State	Exchange (ILEC)	Residential Rate	State Regulated Fees	Total Rates and Fees	Broadband Service - Download Speed (Mbps)	Broadband Service - Upload Speed (Mbps)	Usage Allowance (GB)	Usage Allowance Action Taken When Limit Reached (select)
[Redacted Data]								

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(710) Broadband Price Offerings
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OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2013

<010>	Study Area Code	341183
<015>	Study Area Name	CITIZENS-FRONTIER-IL
<020>	Program Year	2015
<030>	Contact Name - Person USAC should contact regarding this data	Cassandra Guinness
<035>	Contact Telephone Number - Number of person identified in data line <030>	5857774557 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	cassandra.guinness@ftr.com

State	Exchange (ILEC)	Residential Rate	State Regulated Fees	Total Rates and Fees	Broadband Service - Download Speed (Mbps)	Broadband Service - Upload Speed (Mbps)	Usage Allowance (GB)	Usage Allowance Action Taken When Limit Reached {select}
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(710) Broadband Price Offerings
Data Collection Form

FCC Form 481

OMB Control No. 3060-0286/OMB Control No. 3060-0819
July 2013

<010>	Study Area Code	341183
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<030>	Contact Name - Person USAC should contact regarding this data	Cassandra Guinness
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(716) Broadband Price Offerings
Data Collection Form

FCC Form 481
OMB Control No. 3060-0036/OMB Control No. 3060-0819
July 2013

<010>	Study Area Code	341183
<015>	Study Area Name	CITIZENS-FRONTIER-IL
<020>	Program Year	2015
<030>	Contact Name - Person USAC should contact regarding this data	Cassandra Guinness
<035>	Contact Telephone Number - Number of person identified in data line <030>	5057774557 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	cassandra.guinness@ftr.com

State	Exchange (ILEC)	Residential Rate	State Regulated Fees	Total Rates and Fees	Broadband Service - Download Speed (Mbps)	Broadband Service - Upload Speed (Mbps)	Usage Allowance (GB)	Usage Allowance Action Taken When Limit Reached {select}
[Redacted Data]								

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<039>	Contact Email Address - Email Address of person identified in data line <030>	cassandra.guinness@ftr.com

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(710) Broadband Price Offerings Data Collection Form	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
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<010>	Study Area Code	341103
<015>	Study Area Name	CITIZENS-FRONTIER-IL
<020>	Program Year	2015
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(710) Broadband Price Offerings
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FCC Form 481

OMB Control No. 3060-0926/OMB Control No. 3060-0819

July 2013

<010> Study Area Code 341183

<015>	Study Area Name	CITIZENS-FRONTIER-IL
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<020>	Program Year	2015
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<030>	Contact Name - Person USAC should contact regarding this data	Cassandra Guinness
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<035>	Contact Telephone Number - Number of person identified in data line <030>	5857774557 ext.
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<039>	Contact Email Address - Email Address of person identified in data line <030>	cassandra.guinness@ftr.com
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<020>	Program Year	2015
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<035>	Contact Telephone Number - Number of person identified in data line <030>	5857774557 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	cassandra.guinness@ftr.com

[illegible]

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(800) Operating Companies
Data Collection Form

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OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2013

<010>	Study Area Code	341183																																																																										
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<811>	Holding Company	Frontier Communications Corporation																																																																										
<812>	Operating Company	Citizens Telecommunications Company of Illinois																																																																										
<813>	<table border="1"> <thead> <tr> <th><a1></th> <th><a2></th> <th><a3></th> </tr> <tr> <th>Affiliates</th> <th>SAC</th> <th>Doing Business As Company or Brand Designation</th> </tr> </thead> <tbody> <tr> <td>Frontier Comm. of Alabama, Inc.</td> <td>250306</td> <td>Frontier Communications of Alabama, LLC</td> </tr> <tr> <td>Frontier Comm. of Lamar County</td> <td>250301</td> <td>Frontier Communications of Lamar County, LLC</td> </tr> <tr> <td>Frontier of the South - Alabama</td> <td>250318</td> <td>Frontier Communications of the South, LLC</td> </tr> <tr> <td>CTC White Mountains</td> <td>454426</td> <td>Frontier Communications of the White Mountains</td> </tr> <tr> <td>Citizens Utilities Rural Company</td> <td>452172</td> <td>Frontier Citizens Utilities Rural</td> </tr> <tr> <td>Frontier Comm. of the Southwest, Inc (AZ-Contel)</td> <td>452302</td> <td>Frontier Communications of the Southwest Inc.</td> </tr> <tr> <td>Navajo Comm - Arizona</td> <td>454449</td> <td>Frontier Navajo Communications / Frontier Navajo Communications Company</td> </tr> <tr> <td>CTC California</td> <td>542308</td> <td>Frontier Communications of California</td> </tr> <tr> <td>CTC California (Golden St)</td> <td>543402</td> <td>Frontier Communications of California</td> </tr> <tr> <td>CTC California (Tuolumne)</td> <td>544342</td> <td>Frontier Communications of California</td> </tr> <tr> <td>Frontier Comm. of the Southwest, Inc (CA-Contel)</td> <td>541863</td> <td>Frontier Communications of the Southwest Inc.</td> </tr> <tr> <td>CTC California (West Coast)</td> <td>542344</td> <td>Frontier Communications of California</td> </tr> <tr> <td>CTC-California (Global Valley)</td> <td>542315</td> <td>Frontier Communications of California</td> </tr> <tr> <td>Frontier of the South - Florida</td> <td>210318</td> <td>Frontier Communications of the South, LLC</td> </tr> <tr> <td>Frontier Comm. of Fairmount</td> <td>220362</td> <td>Frontier Communications of Fairmount LLC</td> </tr> <tr> <td>Frontier Comm. of Georgia, Inc.</td> <td>220387</td> <td>Frontier Communications of Georgia LLC</td> </tr> <tr> <td>Frontier Comm. of Iowa, Inc.</td> <td>351127</td> <td>Frontier Communications of Iowa, LLC</td> </tr> <tr> <td>CTC Idaho</td> <td>474427</td> <td>Frontier Communications of Idaho</td> </tr> <tr> <td>Frontier Comm. Northwest, Inc (ID-GTE)</td> <td>472416</td> <td>Frontier Communications Northwest Inc.</td> </tr> <tr> <td>CTC Illinois</td> <td>341183</td> <td>Frontier Citizens Communications of Illinois</td> </tr> <tr> <td>Frontier Comm. - Schuyler, Inc.</td> <td>341079</td> <td>Frontier Communications - Schuyler, Inc.</td> </tr> <tr> <td>Frontier Comm.- Midland, Inc.</td> <td>341055</td> <td>Frontier Communications - Midland, Inc.</td> </tr> <tr> <td>Frontier Comm. of Illinois, Inc.</td> <td>341038</td> <td>Frontier Communications of Illinois, Inc.</td> </tr> </tbody> </table>	<a1>	<a2>	<a3>	Affiliates	SAC	Doing Business As Company or Brand Designation	Frontier Comm. of Alabama, Inc.	250306	Frontier Communications of Alabama, LLC	Frontier Comm. of Lamar County	250301	Frontier Communications of Lamar County, LLC	Frontier of the South - Alabama	250318	Frontier Communications of the South, LLC	CTC White Mountains	454426	Frontier Communications of the White Mountains	Citizens Utilities Rural Company	452172	Frontier Citizens Utilities Rural	Frontier Comm. of the Southwest, Inc (AZ-Contel)	452302	Frontier Communications of the Southwest Inc.	Navajo Comm - Arizona	454449	Frontier Navajo Communications / Frontier Navajo Communications Company	CTC California	542308	Frontier Communications of California	CTC California (Golden St)	543402	Frontier Communications of California	CTC California (Tuolumne)	544342	Frontier Communications of California	Frontier Comm. of the Southwest, Inc (CA-Contel)	541863	Frontier Communications of the Southwest Inc.	CTC California (West Coast)	542344	Frontier Communications of California	CTC-California (Global Valley)	542315	Frontier Communications of California	Frontier of the South - Florida	210318	Frontier Communications of the South, LLC	Frontier Comm. of Fairmount	220362	Frontier Communications of Fairmount LLC	Frontier Comm. of Georgia, Inc.	220387	Frontier Communications of Georgia LLC	Frontier Comm. of Iowa, Inc.	351127	Frontier Communications of Iowa, LLC	CTC Idaho	474427	Frontier Communications of Idaho	Frontier Comm. Northwest, Inc (ID-GTE)	472416	Frontier Communications Northwest Inc.	CTC Illinois	341183	Frontier Citizens Communications of Illinois	Frontier Comm. - Schuyler, Inc.	341079	Frontier Communications - Schuyler, Inc.	Frontier Comm.- Midland, Inc.	341055	Frontier Communications - Midland, Inc.	Frontier Comm. of Illinois, Inc.	341038	Frontier Communications of Illinois, Inc.
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(800) Operating Companies
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<030>	Contact Name - Person USAC should contact regarding this data	Cassandra Guinness
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<039>	Contact Email Address - Email Address of person identified in data line <030>	cassandra.guinness@ftr.com
<810>	Reporting Carrier	Citizens Telecommunications Company of Illinois
<811>	Holding Company	Frontier Communications Corporation
<812>	Operating Company	Citizens Telecommunications Company of Illinois

<813>	<a1>	<a2>	<a3>
	Affiliates	SAC	Doing Business As Company or Brand Designation
	Frontier Comm. of Lakeside, Inc.	341011	Frontier Communications of Lakeside, Inc.
	Frontier Comm. of Mt. Pulaski	341061	Frontier Communications of Mt. Pulaski, Inc.
	Frontier Comm. of Orion, Inc.	341067	Frontier Communications of Orion, Inc.
	Frontier Comm. of Prairie, Inc.	341073	Frontier Communications - Prairie, Inc.
	Frontier Comm. of the Carolinas, Inc (IL-Alltel)	343035	Frontier Communications of the Carolinas LLC
	Frontier Comm.-DePue, Inc.	340998	Frontier Communications of DePue, Inc.
	Frontier North, Inc (IL-GTE)	341015	Frontier North Inc.
	Frontier North, Inc. (IL-Contel)	341036	Frontier North Inc.
	Frontier Comm. of Indiana, Inc.	320750	Frontier Communications of Indiana LLC
	Frontier Comm. of Thorntown, Inc.	320828	Frontier Communications of Thorntown LLC
	Frontier Midstates, Inc (IN-Alltel)	323034	Frontier Midstates Inc.
	Frontier North, Inc (IN-Contel)	320779	Frontier North Inc.
	Frontier North, Inc (IN-GTE)	320772	Frontier North Inc.
	Frontier Comm. of Michigan, Inc.	310682	Frontier Communications of Michigan, Inc.
	Frontier Midstates, Inc (MI-Alltel)	313033	Frontier Midstates Inc.
	Frontier North, Inc (MI-GTE)	310695	Frontier North Inc.
	CTC Minnesota-Lakes	361123	Frontier Citizens Communications of Minnesota
	CTC Minnesota-South	367123	Frontier Citizens Communications of Minnesota
	Frontier Comm. of Minnesota, Inc.	361367	Frontier Communications of Minnesota, Inc.
	Frontier Comm. of Mississippi	280460	Frontier Communications of Mississippi LLC
	CTC Montana	484322	Frontier Communications of Montana
	Frontier Comm. of the Carolinas, Inc (NC-Contel)	230509	Frontier Communications of the Carolinas LLC
	Frontier Comm. of the Carolinas, Inc (NC-GTE)	230479	Frontier Communications of the Carolinas LLC

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<812>	Operating Company	Citizens Telecommunications Company of Illinois

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	Affiliates	SAC	Doing Business As Company or Brand Designation
	CTC Nebraska	371128	Frontier Communications of Nebraska
	Navajo Comm - New Mexico	494449	Frontier Navajo Communications / Frontier Navajo Communications Company
	CTC of Nevada - North	554431	Frontier Communications of Nevada
	CTC of Nevada - South	554432	Frontier Communications of Nevada
	Frontier Comm. of the Southwest, Inc (NV-Contel)	552302	Frontier Communications of the Southwest Inc.
	CTC of NY - Red Hook	154533	Frontier Communications of New York
	CTC of NY - Upstate	154532	Frontier Communications of New York
	CTC of NY - Western Counties	154534	Frontier Communications of New York
	CTC Ogden, Inc.	150110	Frontier Ogden Telephone Company
	Frontier Comm. of New York	150100	Frontier Communications of New York, Inc.
	Frontier Comm. of Sylvan Lake	150128	Frontier Communications of Sylvan Lake, Inc.
	Frontier Comm.-Ausable Valley	150072	Frontier Communications of AuSable Valley, Inc.
	Frontier Comm.-Seneca Gorham	150122	Frontier Communications of Seneca-Gorham, Inc.
	Frontier Telephone of Rochester	150121	Frontier Telephone of Rochester, Inc.
	Frontier North, Inc (OH-GTE)	300615	Frontier North Inc.
	Frontier of Michigan, Inc. - Ohio	300682	Frontier Communications of Michigan, Inc.
	CTC Oregon	533401	Frontier Communications of Oregon
	Frontier Comm. Northwest, Inc (OR-GTE)	532416	Frontier Communications Northwest Inc.
	Commonwealth of PA	170161	Frontier Communications Commonwealth Telephone Company
	Frontier Comm. of Breezewood	170149	Frontier Communications of Breezewood, LLC
	Frontier Comm. of Canton, Inc.	170152	Frontier Communications of Canton, LLC
	Frontier Comm. of Oswayo River	170194	Frontier Communications of Oswayo River LLC
	Frontier Comm. of Pennsylvania	170168	Frontier Communications of Pennsylvania, LLC

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(800) Operating Companies

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	Affiliates	SAC	Doing Business As Company or Brand Designation
	Frontier Comm.of Lakewood, Inc	170178	Frontier Communications of Lakewood, LLC
	Frontier Comm. of the Carolinas, Inc (SC-Contel)	240526	Frontier Communications of the Carolinas LLC
	Frontier Comm. of the Carolinas, Inc (SC-GTE)	240479	Frontier Communications of the Carolinas LLC
	CTC Tennessee	294336	Frontier Communications of Tennessee
	CTC Volunteer State	290580	Frontier Communications of the Volunteer State
	CTC Utah	504429	Frontier Communications of Utah
	Navajo Comm - Utah	504449	Frontier Navajo Communications / Frontier Navajo Communications Company
	Frontier Comm. Northwest, Inc (WA-Contel)	522449	Frontier Communications Northwest Inc.
	Frontier Comm. Northwest, Inc (WA-GTE)	522416	Frontier Communications Northwest Inc.
	Frontier Comm of St. Croix	330944	Frontier Communications - St. Croix LLC
	Frontier Comm. of Mondovi, Inc.	330912	Frontier Communications of Mondovi LLC
	Frontier Comm. of Viroqua, Inc.	330967	Frontier Communications of Viroqua LLC
	Frontier Comm. of Wisconsin, Inc.	330964	Frontier Communications of Wisconsin LLC
	Frontier North, Inc (WI-GTE)	330886	Frontier North Inc.
	Rhineland Telco - Crandon	330870	Frontier Rhineland Telephone Company
	Rhineland Telco - Headwaters	330891	Frontier Rhineland Telephone Company
	Rhineland Telco - Rhineland	330940	Frontier Rhineland Telephone Company
	Rhineland Telco - Rib Lake	330941	Rib Lake Telecom, Inc.
	CTC West Virginia - Bluefield	204339	Frontier Communications of West Virginia
	CTC West Virginia - Mountain St.	200271	Frontier Communications of West Virginia
	CTC West Virginia - St. Marys	204338	Frontier Communications of West Virginia
	Frontier West Virginia, Inc	205050	Frontier West Virginia Inc.

Line 1210 – Terms and Conditions of Voice Telephony Lifeline Plans

SERVICE CHARGES

TELEPHONE ASSISTANCE PROGRAM (Cont'd)

.4 Lifeline Assistance Program

- 4.1 The Lifeline Program is a federally funded program established to provide monthly assistance to low income households. Eligible subscribers will receive a monthly discount of \$9.25
- 4.2 Applicant signs document certifying under penalty of perjury that the consumer has income at or below 135 percent of the Federal Poverty Guidelines or receives benefits from at least one of the following programs:
 - (1) Medicaid
 - (2) Food Stamps.
 - (3) Supplemental Security Income (SSI)
 - (4) Federal Housing Assistance
 - (5) Low-income Home Energy Assistance (LIHEAP)
 - (6) Temporary Assistance for Needy Families (TANF)
 - (7) National School Lunch's free lunch program (NSL)
- 4.3. The Company's verification either through the Department of Public Aid or, in lieu of electronic verification, applicants will sign the form contained in Part 757 as Exhibit E, shall constitute proof of income eligibility.
- 4.4 Lifeline service shall not be disconnected for non-payment of toll charges.
- 4.5 Qualifying low-income subscribers who voluntarily elect toll blocking, where available, will not be required to pay a deposit in order to initiate Lifeline service.
- 4.6 Lifeline Toll Restriction Service is available on a voluntary basis where technically feasible to Lifeline Telephone Service customers at no charge. Lifeline Toll Restriction Service prevents 0+, 00-, 1+NPA-NXX-XXXX, 1010XXXX, International (01+), Directory Assistance (411, 1+411, 0+411, 555-1212, 1+/0+ 555-1212, 1+/0+ NPA-555-1212), 1+900 calls, 1+700, 976 calls, IntraLATA toll and ZUM Zone 3 calls while allowing access to local, 611, 911, 0-, 1+800/888 etc., 950-XXXX and 1+950-XXXX calls and EAS calls. Access to Directory Assistance is available to Lifeline customers by dialing 0-. Access to Service Activation Codes "*" / "#" (e.g., *66, *69) is also allowed. Upon customer request, some Service Activation Codes may be blocked at no charge, where conditions and facilities permit.

SERVICE CHARGES

TELEPHONE ASSISTANCE PROGRAM (Cont'd)

.4 Lifeline Assistance Program (Cont'd)

- .4.6 Lifeline customers may receive toll limitation services without charge. Toll limitation services include voluntary toll control and toll blocking. Toll control allows the customer to specify a certain dollar amount of toll usage that may be incurred on their telephone service per month. Toll blocking will take effect once the customer's requested toll limitation amount is exceeded.

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CITIZENS TELECOMMUNICATIONS COMPANY OF ILLINOIS
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CITIZENS TELECOMMUNICATIONS COMPANY OF ILLINOIS
d/b/a FRONTIER CITIZENS COMMUNICATIONS OF ILLINOIS

GENERAL EXCHANGE CATALOG

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GENERAL SERVICES (Cont'd)

TELEPHONE ASSISTANCE PROGRAMS (Cont'd)

C. Lifeline Telephone Assistance Program

1. Description

- .1 The Lifeline Program is a federally funded program established to provide monthly assistance to low income households. Eligible subscribers will receive a monthly discount of \$9.25.
- .2 Applicant signs document certifying under penalty of perjury that the consumer has income at or below 135 percent of the Federal Poverty Guidelines or receives benefits from at least one of the following programs:
 - (1) Medicaid
 - (2) Food Stamps.
 - (3) Supplemental Security Income (SSI)
 - (4) Federal Housing Assistance
 - (5) Low-income Home Energy Assistance (LIHEAP)
 - (6) Temporary Assistance for Needy Families (TANF)
 - (7) National School Lunch's free lunch program (NSL)
- .3 The Company's verification either through the Department of Public Aid or, in lieu of electronic verification, applicants will sign the form contained in Part 757 as Exhibit E, shall constitute proof of income eligibility.
- .4 Lifeline service shall not be disconnected for non-payment of toll charges.
- .5 Qualifying low-income subscribers who voluntarily elect toll blocking, where available, will not be required to pay a deposit in order to initiate Lifeline service.

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GENERAL SERVICES (Cont'd)

TELEPHONE ASSISTANCE PROGRAMS (Cont'd)

C. Lifeline Telephone Assistance Program (Cont'd)

1. Description (Cont'd)

- .6 Lifeline Toll Restriction Service is available on a voluntary basis where technically feasible to Lifeline Telephone Service customers at no charge. Lifeline Toll Restriction Service prevents 0+, 00-, 1+NPA-NXX-XXXX, 1010XXXX, International (01+), Directory Assistance (411, 1+411, 0+411, 555-1212, 1+/0+ 555-1212, 1+/0+ NPA-555-1212), 1+900 calls, 1+700, 976 calls, IntraLATA toll and ZUM Zone 3 calls while allowing access to local, 611, 911, 0-, 1+800/888 etc., 950-XXXX and 1+950-XXXX calls and EAS calls. Access to Directory Assistance is available to Lifeline customers by dialing 0-. Access to Service Activation Codes "*/#" (e.g., *66, *69) is also allowed. Upon customer request, some Service Activation Codes may be blocked at no charge, where conditions and facilities permit.
- .7 Lifeline customers may receive toll limitation services without charge. Toll limitation services include voluntary toll control and toll blocking. Toll control allows the customer to specify a certain dollar amount of toll usage that may be incurred on their telephone service per month. Toll blocking will take effect once the customer's requested toll limitation amount is exceeded.

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